

## **Privacy Policy**

### **THE REGISTRAR AND ITS CONTACT DETAILS**

The controller of the personal data processed is:

Tactus Oy (Business ID 0114643-1)  
Kirkkokatu 17 A 17  
90100 Oulu

### **WHAT INFORMATION ABOUT OUR USERS CAN BE COLLECTED?**

#### **Information provided by the user himself at the time of purchase**

- name and email address
- country

#### **Information observed and analytically derived from the use of the Services**

- order history
- service usage and browsing information, and terminal identification information
- information related to the use of the user

### **WHAT IS THE STORED INFORMATION USED FOR?**

- delivery of the services ordered
- for statistical purposes
- to prevent abuses

### **HOW IS DATA STORED AND PROTECTED?**

All information collected from our users is protected from unauthorized access and from accidental or unauthorized destruction, alteration, disclosure or other processing of the information.

Customer data is stored on a server maintained by subcontractors in the EU. Access to and processing of stored personal data is controlled in accordance with good data protection practices.

### **WHO PROCESSES PERSONAL DATA?**

Only necessary persons have access to customer data.

### **HOW LONG IS THE DATA RETAINED?**

We will only retain personal information for the time necessary to fulfill the purposes for which the information was previously defined in this statement. In addition, some information may be retained longer if it is necessary to perform and demonstrate compliance with other statutory obligations. These responsibilities include, for example, accounting and consumer trade responsibilities. At the customer's request, personal data about him may be deleted

### **HOW DOES THE USER RECEIVE SELF-STORED INFORMATION IN THE SYSTEM?**

The user can request the information stored in our systems to be viewed by contacting us [info@konserttikotiin.fi](mailto:info@konserttikotiin.fi) via email.

### **WILL PERSONAL INFORMATION BE DISCLOSED TO THIRD PARTIES?**

We do not disclose any information about our users to third parties other than at the request of the authority. We always inform the customer about requests for information if it is permitted by law.

**DO THE SERVICE WEBSITE USE COOKIES AND WHAT ARE THEY?**

We use cookies and other similar technologies in our services. Cookies are also used, for example, to personalize the user experience. This allows us to better provide content that engages our users and better targeted news and marketing. The use and acceptance of cookies for these functions is mandatory.